

Curriculum Vitae

Personalia

Name Yves Deziron
Age 33 (19/01/1985)
Address Berlaar, Belgium
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Nationality Belgian
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Education

College

Postgraduate IT Management (one year studie)

Hogeschool-Universiteit Brussel - EHSAL - Campus Koekelberg

21 September 2009 - 29 June 2010

Vrijheidslaan 17

1081 Koekelberg, België

Module 1: Project Management for IT Managers

Module 2: IT Security Management & IT Audit

Module 3: Information Management & IT Strategy

Module 4: Change Management

Thesis: Advisory concerning Business Intelligence (BI), study of several BI solutions and the situation of BI at Vandeputte Safety International. See which BI solution fits the needs of Vandeputte Safety International.

Bachelor Applied Computer Science (three year studie)

Katholieke Hogeschool Kempen - Campus HIKempen

22 September 2003 - 30 June 2006

Kleinhoefstraat 4

2440 Geel, België

High school

Social and Technical Science (TSO - technical high school)

Instituut Heilig Hart van Maria

1 September 1999 - 30 June 2009

Markt 24

2590 Berlaar, België

Middle School (ASO)

Instituut Heilig Hart van Maria

1 September 1997 - 30 June 1999

Sollevelden 2

2590 Berlaar, België

Additional Education

Information Technology Infrastructure Library (ITIL)

ITIL V3 Foundation, 2012

PRINCE2

PRINCE2 Practitioner Certified (2011), re-registration 2016

PRINCE2 Foundation Certified (2010)

Microsoft SQL Server

**Implementing and Maintaining SQL Server 2008 Analysis Services/
Implementing and Maintaining SQL Server 2008 Reporting Services**

BI, Analysis Services, Reporting Services, Integration Services

**Implementing (2779B) & Maintaining (2780B) a Microsoft SQL Server
2005 Database**

Log Shipping, High Availability, Disaster Recovery

Porthus.NET Integration Server (EDI/e-business)

5 day training in the use and maintenance of Porthus.NET Integration Server.

Day 1: Integration Server Basics

Day 2 and 3: Mapping Manager EDIFACT

Day 4: Mapping Manager XML

Day 5: Integration Server Advanced

Project week VOIP (Voice Over IP)

Project week with the Katholieke Hogeschool Kempen (KHK) in Helsinki (Finland), study VOIP at the Helsinki Polytechnic Stadia (Helsingin ammattikorkeakoulu Stadia).

Work Experience

Jobs

UniPartners IT - Financial - Engineering Services

IT Consultant

15 November 2010 - **Now** (7 jaar, 3 maand)

Lage Vosbergstraat 3

2840 Rumst, België

UniPartners IT-Services is een onderaannemer in ICT. Contracting/consultancy bedrijven kunnen een beroep doen op mijn diensten om mij aan het werk te zetten bij één van hun klanten gedurende een bepaalde periode.

Pfizer

Project Engineer Process Automation

13 March 2013 - **Now** (4 jaar, 11 maand)

Rijksweg 12

2870 Puurs, België

At the Process Automation department, they deliver support to all production lines at Pfizer Puurs. There are 5 different groups within the department and I joined the Integration group. The Integration group ensures that new applications are developed, existing are enhanced and that all delivered applications are integrated with existing systems at Pfizer Puurs. All applications handled is related to the manufacturing of pharmaceutical products. All work is done in a [GMP](#) (Good Manufacturing Practices) manner, to ensure a quality product.

- **Project leader** for all Process Automation related work when building or renewing production/inspection lines. (Software, Integration aspects, Hardware, Electrical/Building)
- **Pharmaceutical Serialization:** Support and manage all Automation steps necessary to implement Serialization on a packaging line.
- **Project leader** for projects to make/enhance applicaties. These application are used to test product quality or to test equipment that is used to test product quality.
 - Gather user requirements from business
 - Discuss budget/planning with external partners
 - Make sure the integration of existing components is done. These components ensure the connection with back-end systems
 - Follow-up budget/planning
 - Verification/Validation applicaties
 - Prepare and follow-up the outroll of new and enhanced application

Examples of applicaties are: Fill Control (FC), Content Uniformity (CU), Visual inspection, Torque testing (TT), Turbidity Testing, Filter testing, ...

- **Business Intelligence:** Advice in the selection of a new BI tool to

provide better reporting for all departments

- **RFID:** Project management of RFID implementation in spare parts warehouse and use of inventory tool based on RFID technology.
- Write **verification plans/reports** and **validation plans/reports**, write **test scripts**. These documents are used to verify/validate the integration of machines with back-end systems. Ensure these documents are archived in the correct way.

Truvo/Goudengids.be

Business/Functional Analyst

19 September 2011 - 12 November 2012 (1 jaar, 2 maand)

De Keyserlei 5

2018 Antwerpen, België

As a combination of Business/Functional Analyst I had the following tasks:

- Gather business requirements and document them. Think together with business about the best solutions to meet the requirements. Look at existing processes and think how to make them better.
- Discuss gathered business requirements with the development team to check their feasibility. Get a first estimate on time needed to develop the new requirements.
- Translate business requirements into a functional analysis. (use cases, wireframes, data models, flows).
- Discuss functional documents with business and get those documents approved.
- Discuss approved functional documents with the development team and get definitive timings for implementation. Follow-up the development team during development of new requirements.
- After implementing the new features initiate testing. Work together with the test team to make a test plan for the testers and the business users. Follow-up on testing done by testers and business users.
- Log issues discovered during testing and follow-up the development team on handling these issues.
- Follow-up on issues discovered after release and ensure the development team handles them with prior.
- Take responsibility as a Project Manager in some project to relieve the pressure from the project management team.
- Document the AS IS situation and then describe the TO BE situation.

Project that I have worked on:

- **Business/Functional Analyst Goudengids.be**, website that provides users to search for business to find their company details. Every new requirement was developed by at least two developers, front-end and back-end development.
- **Business/ Functional Analyst Business Centre**, the back-end web application for customers to check their statistics on products they bought (Google AdWords, MySite, SEA Campaigns, Banner campaigns, views/clicks/impressions on goudengids.be). Larges added functionality is Web Care: Identity Management and Reputation Management. Identity Management check the presence of a customer his details on other platforms (Facebook, Foursquare, Yelp, Google Places, ...), Reputation Management gathered reviews of a certain customer to see how positive or negative the sentiment around this customer is. The development team for Business Centre was located in Amsterdam, The Netherlands. On a regular basis we made a trip to there to follow-up with the Project Manager there.
- **Business/ Functional Analyst CSM**, the back-end web application that provides functionality to manage the front-end website (goudengids.be) and the search index, it's a sort of CMS.

- **Project Manager/Functional Analyst cross platform project** to communicate with customer through the Business Centre instead of sending them letters (paperless). Gather information on what letters are sent to the customers and see if the platform sending them can be connected to the Business Centre to offer the letter as a PDF to the customer. I also had the lead in this project.
- **Project Manager/Functional Analyst on an improvement project around Truvo - customer communication:** The communication from Truvo employees (Customer Care, Operations, Sales, Marketing) to the customer was done from within different back-end systems. Logs of contacts with customers (telephone, mail, face-to-face, ...) are also kept in different systems. I had to document the AS IS situation and find a solution to centralize all this communication to get a better overview for Truvo employees and the customers. I also had the lead in this project, I was free to contact possible suppliers of existing solutions.

Famous

Project Manager

17 July 2011 - 29 August 2011 (1 maand)

Gespstraat 68

1070 Anderlecht, België

This was a smaller project where I had to stand in for two people leaving on holiday at the same time. My job was to manage online projects, from small e-marketing campaigns up to implementing entire new websites (Make, challenge and fine-tune briefings, solutions, planning and budget).

- Responsible for the smooth running of online projects
- Define the deliverables, make the functional/technical description and draw up a project plan and define a budget to work with
- Create wireframes for briefings received
- Coordinate the work of creative designers, copywriters, web integrators and web developers and take care of quality control

Agency.com/TBWA

Project Manager

22 November 2010 - 30 June 2011 (7 maand)

Kroonlaan 165

1050 Elsene, België

Managing online projects, from small e-marketing campaigns up to implementing entire new websites (Make, challenge and fine-tune briefings, solutions, planning and budget).

- Responsible for the smooth running of online projects
 - Make new websites/microsites and extend existing ones
 - Social Media (Twitter/Facebook/Netlog/...), integrate into websites/microsites, create fan pages (Netlog/Facebook)/custom tabs (Facebook), ...
 - Customization of YouTube/Vimeo channels
 - Creation of newsletters
- Define the deliverables, make the functional description and draw up a project plan and define a budget to work with
- Coordinate the work of creative designers, copywriters, web integrators and web developers and take care of quality control

UniPartners IT - Financial - Engineering Services

Competence Center Coach APM & DBD

1 December 2015 - **Now** (2 jaar, 3 maand)

Lage Vosbergstraat 3

2840 Rumst, België

APM = Analisten & Projectmanagers

DBD = Development & Databases

- Verwelkomen nieuwe medewerkers en ze wegwijs maken binnen de firma.
- Aanspreekpunt voor de medewerkers binnen het competence center.
- Organiseren van opleiding om hun kennis te verhogen en hun inzetbaarheid op projecten te verhogen.
- Halfjaarlijks functioneringsgesprek afnemen
- Organiseren van een jaarlijkse teambuilding en andere leuke activiteiten

UniPartners IT - Financial - Engineering Services

Preventieadviseur (Niveau 3)

1 June 2012 - **Now** (5 jaar, 9 maand)

Lage Vosbergstraat 3

2840 Rumst, België

Als Preventieadviseur ben ik verantwoordelijk voor de goede werking van de Interne Dienst voor Preventie en Bescherming op het werk (IDPBW). Opstellen van Globaal Preventieplan (GPP) en Jaarlijks Actieplan (JAP). Zorgen voor kwartaalverslagen rond de werking van de interne dienst.

Vandeputte Safety International

Software Engineer

1 September 2006 - 12 November 2010 (4 jaar, 2 maand)

Binnensteenweg 160

2530 Boechout, België

EDI (Electronic Data Interchange)

- Analyse en ontwikkeling van e-business platformen.
- Opzetten van EDI communicatie tussen Vandeputte en zijn klanten/leveranciers.
- Samenwerking en aansturen tussenpartijen bij opzetten EDI communicatie.
- Opvolging e-business/e-commerce netwerken waarmee er gewerkt wordt. (OB10 Global e-Invoicing network, Ariba e-business platform, GXS, Vinimaya, ...)
- Business ondersteuning bieden bij het praten over EDI bij klanten/leveranciers. Mee op klantbezoek gaan om het hele EDI/e-business gebeuren bij de Vandeputte Group toe te lichten.
- **Belangrijk project:** Kosten elektronische facturatie in kaart gebracht en kijken wat de mogelijkheden zijn om deze naar beneden te brengen. Ook kijken naar hoe we meer klanten/leveranciers op e-invoicing kunnen krijgen.
- **Gebruikte technologie:** EDIFACT, XML, XSLT, DTD, IDOC, HTTP(S), AS2, FTP, Porthus.net Integration Server (ETC), Open Catalog Interface (SAP OCI)

BI (Business Intelligence)

- Adviesnota rond het thema Business Intelligence, Analyse BI situatie bij Vandeputte Safety International. Analyse mogelijke alternatieven ter vervanging van huidige BI omgeving. Voorstel uitgewerkt tot beste oplossingen.
- Analyse alle bestaande rapporten binnen Vandeputte Safety International
- Implementeren van voorgestelde oplossing en bestaande rapporten overbrengen naar nieuwe BI omgeving
- **Gebruikte technologie:** Analysis Services (SSAS), Reporting Services (SSRS), Integration Services (SSIS), Microsoft SQL Server (SQL, Stored Procedures, ...)

ERP Implementatie

- ERP selectiefase, verschillende ERP pakketten mee bekeken. De behoeften en bestaande functionaliteiten voor e-business/EDI onderzocht in aangeboden pakketten.
- ERP implementatiefase, analyse en integratie van alle e-business platformen met SAP R/3. Zorgen dat alle e-business/EDI platformen goed bleven draaien bij go live SAP R/3. Aansturen en nauwe samenwerking met implementatiepartner.

Websites

- Analyse en ontwikkeling van de Vandeputte Group websites en intranet applicaties. Nauwe samenwerking met de Marketing afdeling. Ontwikkeling volledige Content Management System voor het beheer van alle website van de Vandeputte Group.
- Koppeling voorzien tussen de websites/intranet applicaties en SAP R/3.
- Aansturen en begeleiden van externe partijen die websites voor de Vandeputte Group ontwikkelen en/of de grafische vormgeving voorzien.
- **Belangrijk project:** Volledige vernieuwing Vandeputte website, zowel grafisch, als de programmatie er achter. Deze vernieuwing hebben we niet zelf gedaan, maar werd door 2 externe partijen gedaan. Ik stond in voor de aansturing van beide externe partijen en vormde de tussenpersoon tussen onze Marketing afdeling en de externe partijen (Projectleider).
- **Gebruikte technologie:** PHP4/5, Java, JSF, (X)HTML, Smarty Template Engine, CSS, Javascript, AJAX en UML

Databases

- Design en monitoring databases (websites/intranet applicaties)
- Jaarlijks worden er enkele Disaster Recovery (DR) testen georganiseerd die ik mee opvolg. Het actief beheer van deze database servers doe ik nu niet meer, ik geef nu puur advies aan de personen die deze taken uitvoeren.
- **Gebruikte technologie:** ERD Design, SQL, T-SQL, MySQL, MSSQL en PostgreSQL

Internship

Porta Capena

Trainee Web Application Developer

20 February 2006 - 19 May 2006 (3 maand)

Kleinhoefstraat 6

2440 Geel, België

- Ontwikkeling en onderhoud van de WAI-NOT ("Why not ICT for...") website. Deze website is gemaakt voor jongeren met een verstandelijke beperking en bewijst dat je niet hoeft te kunnen lezen of schrijven om te surfen op het internet.
- Vernieuwen van de WAI-NOT promotie CD-ROM. Deze CD-ROM was verouderd en dringend aan vernieuwing toe. De volledige inhoud werd gestyled en nieuwe elementen werden toegevoegd.
- Filmpje gemaakt over jongeren met een verstandelijke beperking die de WAI-NOT website gebruiken en wat het voor hen betekend om zo een website te hebben.

Weekends

KBVB (Koninklijke Belgische Voetbalbond)

Scheidsrechter

1 January 2002 - 1 January 2007 (5 jaar)

Knowledge

Skills/Expertise

- Project Management, PRINCE2 Foundation (2010) & Practitioner (2011) certified

- Business, Functional and Technical analysis
- SAP R/3 implementation (e-business)
- ITIL v3 Foundation (2012) certified
- IT Strategy, Information Management, Change Management
- IT Security Management, IT Audit
- Web stores, e-business, e-commerce and EDI (Electronic Data Interchange)

Informatics

Programming and development tools

- **Development experience:** PHP, JavaScript, AJAX, Smarty Template Engine, ASP.NET, (x)HTML, CSS
- **Limited development experience:** VB.NET, C#, Java
- OO analyse and design (UML), OO Development
- Axure Pro (Mockups/Wireframes)
- Eclipse, Aptana (PHP/Java development)
- Visual Studio (ASP.NET/VB.NET/C# development)

Software

- MS Project (Project Management)
- Photoshop CS (Design)

Database design and maintenance

- Microsoft SQL Server (MSSQL), PostgreSQL, MySQL, Oracle (PL/SQL)
- SQL Server Analysis Services (SSAS), SQL Server Reporting Services (SSRS), SQL Server Integration Services (SSIS)
- Log Shipping, Disaster Recovery, High Availability (Microsoft SQL Server/PostgreSQL)
- PHPMyAdmin, PgAdmin, Microsoft SQL Server Management Studio (Database maintenance)
- Happy Fish (Database design)

EDI (e-business/e-commerce)

- Analysis and development of web stores and EDI
- EDIFACT, XML, IDOC, HTTP(S), AS1, AS2, FTP, Porthus.net Integration Server, Open Catalog Interface (OCI)

Languages

Dutch (native language)
 English (written & spoken)
 French (written & spoken)

Comments

Driver's license category B (Europe)

Spare time

De Nuttelozen van de Nacht

Manager/Booking/PR

21 December 2011 - **Now** (6 jaar, 2 maand)

De Nuttelozen van de Nacht is a band that brings acoustic covers. I'm doing the Management, bookings and PR for them.

Camping C3 - Rock Werchter

Member Steering Committee/Lead work group media & sponsoring

1 October 2008 - 30 August 2014 (5 jaar, 11 maand)

Camping C3 is with his capacity for 6000 people the 3th biggest camping of [Rock Werchter](#). Each year the camping is build up from scratch. About 300 volunteers work together to build it up, run it during the festival and clean everything after the festival. Everything is done for a social project: constructing a new building for the youth movement of Berlaar-Heikant (Belgium).

KRAVASO

Co-Founder

1 September 2011 - 1 December 2014 (3 jaar, 3 maand)

Website/Organisation that offert group purchases in combination with social projects.

Hoedjesrock

Organizer

1 November 2011 - 21 April 2012 (5 maand)

After some people asked me to organize something in honour of a friend that died 4 September 2011. I took the lead in organizing a little festival for his 21th birthday. The festival was called "Hoedjesrock" and was held in Berlaar-Heikant (Belgium). After a very successful 1ste edition it is not likely there will be a second edition, but never say never. We will always remember him.